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Regional Sales Office

Asia Pacific

2 July 2013

**Attn: Secretary-General of Office of Higher Education Commission**  
Office of Higher Education Commission  
328 Si-Ayutthaya Road  
10400 Bangkok  
Thailand

Dear Mr. Apichart,

**NON-RENEWAL ACCESS SWITCH -OFF : SCIENCEDIRECT ON 16 JULY 2013**

I would like to thank the UniNet Library committee for meeting us on 27 June 2013. I am writing today with regards to the incomplete 2013 ScienceDirect Renewal with the Office of Higher Education Commission (OHEC).

While we understand there are many procedures put in place for renewals for all online databases each year, we have, in whatever way we can, accommodated to most of OHEC's requests in moving the agreement forward. With all procedures complete, we have been waiting for a counter-signature on the agreement from OHEC. However, I have been made to understand today there is yet another delay.

Agreements for ScienceDirect are usually signed before the subscription year of access starts. However, we have activated grace period access for all OHEC members since 1 January 2013. We have not received payment for this access, neither have we had legal protection nor rights for our content and other terms for more than 6 months. The renewal for ScienceDirect has also been more than 6 months late in the past, despite the process of starting early each year.

Therefore, due to this, we regret to inform you we have started procedures to switch off the Freedom Collection access to all 24 universities, 9 Rajamangala Universities and 41 Rajabhat institutions. **The switch-off will occur on 16 July 2013.** If you are able to provide a status update, please do let us know as soon as you can.

We understand this is a drastic step but we are no longer able to provide a convincing reason to continue access for your users. I do understand users will be severely inconvenienced but we seek your understanding in this matter with the reasons stated above.

If you need any clarification regarding this, please do not hesitate to contact us +65 63490285 or email : [c.teo@elsevier.com](mailto:c.teo@elsevier.com).

Yours sincerely,

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